



## Legislation Text

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**File #:** 20-066, **Version:** 1

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**TO:** Mayor Bien-Willner and Town Council Members

**FROM:** Jill Keimach, Town Manager  
Peter Wingert, Chief of Police

**DATE:** February 13, 2020

**DEPARTMENT:** Police Department

**AGENDA TITLE:**  
Discussion of Alarm Program Next Generation Services

**RECOMMENDATION:**  
Provide direction to staff about Alarm Monitoring Next Generation (NG) Services

**SUMMARY STATEMENT:**  
In April 2019, Council provided staff direction to:

- Conduct a subscriber survey to gauge interest in Next Generation Alarm Services
- Provide Council a cost breakdown for the Town and the subscriber
- Provide a staff time impact for allowing NG services

This presentation will present the requested information.

**BUDGETARY IMPACT:**

There is possibility of minimally increasing Alarm monitoring revenues if NG services were offered by the Town.

**ATTACHMENT(S):**

Powerpoint titled "021320 Alarm program NG Services"