

Code Updates to Address Nuisances, Unruly Gatherings, Non-compliant STRs, and Public Safety

# Chapter 1: General

Article 1-9: Penalty

### Code's General Penalties Provision

 Clarified that the Code's general penalties provision is secondary to specifically prescribed penalties

## Chapter 8: Safety, Health, Sanitation, and Nuisance

Article 8-8: Special Events on Private Property and Publics Rights-of-Way

#### Nonresidential Use

- Uses not permitted in a residentially zoned area
- Uses that constitute an unruly gathering

### Special Event, Expanded to Include

- Events that require on-street parking (many exceptions)
  - Legal holidays
  - Guest parking passes
  - Temporary un/loading; emergencies
- Plainly Audible and Amplified Noise
- Weddings and Other Large Gatherings

## Chapter 8: Safety, Health, Sanitation, and Nuisance

Article 8-10: Nuisance Noise

### Plainly Audible Noise and Vibration

- Includes objective and subjective detection methods to increase enforceability
  - Objective
    - Audible @ 100 feet from property line
    - Vibrations felt just across the property line
  - Subjective
    - Specified noise limits in Art.10-7, Control of Excessive Noise
- Police may detect and enforce without first receiving a complaint

Article 10-13: Unruly Gatherings

#### **Unruly Gatherings**

- Defined "Excessive Noise" and "Plainly Audible Noise," in accordance with Art. 8-10
- Deemed unruly gatherings as public nuisances, providing abatement measures
- Aggravating factors: mandatory fines automatically increased to the next higher fine level if felonious conduct found at an Unruly Gathering

#### Police Service Fee Appeal Procedure

- Appeal within 10 days
- Town Manager designates civilian hearing officer
- Police must provide evidence supporting Police Service Fee
- Hearing officer's decision is final

Article 10-14: Short-Term Rentals Responsible Party Requirements and Other Violations

### Added Purpose

- Protect public safety
- Mitigate harmful abuses common to STRs
- Refrain from infringing on property owners' rights
- Decrease threats to safety of citizens and law enforcement
- Evaluate public safety need an allocate resources accordingly

#### **Added Definitions Section**

To clarify terms related to short-term rentals

Article 10-14: Short-Term Rentals Responsible Party Requirements and Other Violations

#### STR Rental Registration Required

- In addition to info required, must inform Town of any changes 10 days prior to change
- Owners Must Consent to Hosting Platforms Sharing Data with the Town
- Owner must certify compliance with the Code, including registration with the County
- Owner must accept responsibility for activities at the STR

#### Fines for Failing to Register

• Owner and hosting platform subject to \$500/day fines for not registering or booking in violation of Town Code

#### Owner Must Provide Info for Every Booking

- Copy of the STR's ad or listing used to book the property
- Dates of upcoming stay
- Evidence of compliance with section 10-14-4(C) health and safety requirements.

Article 10-14: Short-Term Rentals Responsible Party Requirements and Other Violations

#### Added Specific Prohibitions

- Online lodging marketplaces and online lodging operators may not receive payment or accept a fee, directly or indirectly, for facilitating rental of STRs operating in violation of Town Code or any other laws
- STR may not be used or advertised to accommodate occupancies exceeding the five unrelated adults
- Filing false claims against STR owners or guests punishable under Code's general penalties provision

#### Affirmative Acts by Owners Required

- Must affirmatively respond to complaints, not just receive them
- In-person responses required and due within one hour when police on property
- Owner "meet and greet" with guests during check-in
- Owner must prominently display notice outlining requirements, restrictions, contact information, and occupancy

Article 10-14: Short-Term Rentals Responsible Party Requirements and Other Violations

#### **Public Health and Safety**

- Trash/waste must be out of public view
- Liability insurance required
- Smoke/CO detectors, fire extinguishers, and local phone service required
- Air filters must be changed periodically
- Cleaning required between stays

#### Online Ad Must Include Certain Statements

- Owner's in-person check-in required
- Occupancy limit
- Notice that violating Town Code may carry a civil infraction with a mandatory \$500 minimum

Article 10-14: Short-Term Rentals Responsible Party Requirements and Other Violations

### **Enhanced Penalties**

- Remedies cumulative
- Escalating penalties for violating Code
  - 1<sup>st</sup> offense: \$500
  - 2<sup>nd</sup> within 12 months: \$1,000
  - 3<sup>rd</sup>/subsequent within 12 months: \$1,500
- Added Class 1 misdemeanor

### Policy Changes

### Mapping Short-Term Rental

 Leverage data from Maricopa County, STR registrations, and crowd-sourced leads to build a comprehensive tool to locate STRs Questions?