

TOWN OF PARADISE VALLEY

Alarm Ordinance Update
March 22, 2018



Key Questions

- Do the Mayor and Town Council desire to enforce the current Town Ordinance on False Alarms?
- Do the Mayor and Town Council desire to modify the implementation process for enforcement of false alarms?



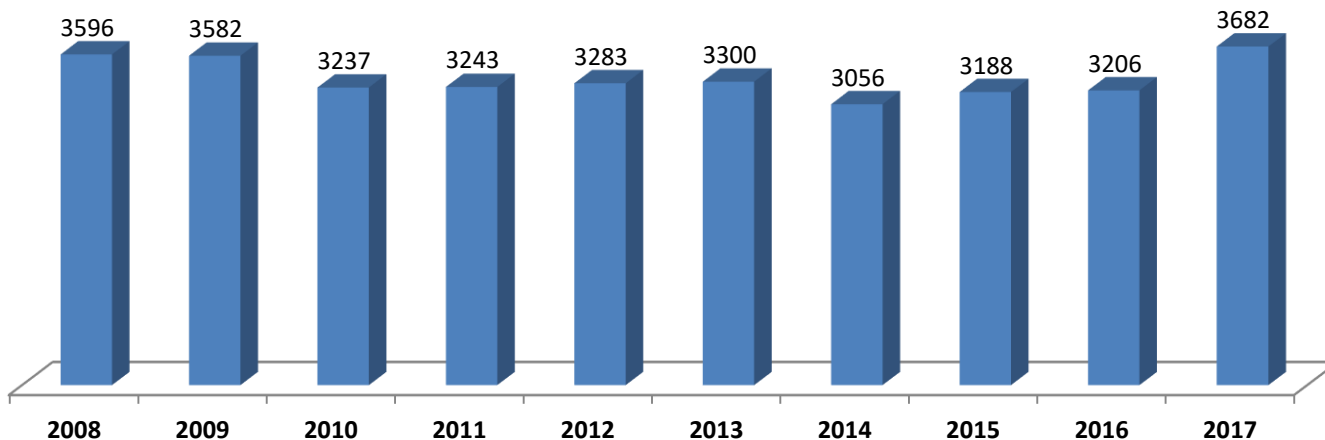
Historical Perspective

- Town Ordinance adopted in 2009
 - Permitting of alarm users
 - Fines for false alarms
 - Dedicated staff to operate program
 - 10% reduction in false alarms in 2010
- In 2012, permitting section of Ordinance repealed
- In 2012, false alarm assessments no longer completed



Statistical Information

10 year alarm response, by Year



Current Alarm Ordinance

- Applies to all alarm systems (9-3-3), except:
 - Motor vehicles
 - Systems designed to report environmental situations
 - Water flow alarms
 - Manually activated emergency medical and welfare check systems
 - Smoke alarms not connected to central alarm system
- Authorizes Chief of Police to administer the enforcement of false alarm ordinance (9-3-4)
- Mandates written notices that may be delivered by mail or electronically (9-3-5 B)
- Sets Monitoring Station and Alarm User Responsibilities (9-3-7 & 9-3-8)
- Outlines process by which false alarm warnings and fines are administered (9-3-9)
- Allows for resident dispute of false alarm letter (9-3-10), appeal procedures (9-3-11 & 9-3-12)
- Provides offenses and penalties (9-3-13)



Example

False Alarm = Alarm activated, after triage by alarm monitoring company an officer is dispatched, no evidence of a crime or emergency observed.

1st False Alarm

- Warning Letter Sent
- \$0 fee



2nd + False Alarms

- Invoice Sent
- \$100 fee each time



Appeal to Town Manager

- Acts of God
- Common Cause
- Was criminal activity or emergency



Implementation of Enforcement

1. Notification to all residents by mailer; include tips for avoiding false alarms (Immediate)
2. Reminder to service alarm prior to monsoon season (June 1)
3. Create “Top 10” list monthly, work with these residents and their vendors to correct (Begin July 1)
4. Begin false alarm fines July 1, 2018, per current Town Code
5. Update Council on progress January 2019



Questions?

