

TOWN OF PARADISE VALLEY

**Single Trash Hauler Contract
December 7, 2017**



Single Hauler

Purpose: Review proposed terms and contract for single hauler services. Receive and answer clarifying questions. Mayor and Council to provide guidance to staff on process for receiving public input.



Single Hauler Background

- Periodic Discussion in PV Regarding Single Hauler
- QOL Initiative in January 2016
- April 2016 ID Problems and Solutions



Problem/Solution Matrix

Solutions/ Problems	Frequency of Trucks on streets (safety)	Wear and Tear on Streets	Customized Service	Aesthetic of Trash Cans Out Daily	Noise	Rate	Environ Sustain- ability	Limited Regulation
Free Market/ Status Quo	0	0	0	0	0	0	0	0
Limit Days of pickup	+	+	-	+	+	?	+	-
Remove twice a week collection requirement. Allow Hauler to seek single day exemption	+	+	-	+	+	+	+	-
Single Hauler	+	+	-	+	+	+	+	-
Single Hauler but Multiple districts	+	+	-	+	+	+	+	-
Limit hours of pick-up	+	+ / 0	0	0	+	0	?	-
Required buried bins or garage pick-up	0	0	-	+	0	-	-	-
Pay-as-you- Throw	0	0	+	+	0	+	+	-

0 = status quo
 + = positive impact
 - = negative impact



Single Hauler

- Broke the solutions into two tiers
 - Legislative Solutions
 - Single Hauler Proposal
- In Fall 2016 looked at Legislative Solutions



Single Hauler Problem/Solution Matrix

Solutions/ Problems	Frequency of Trucks on streets (safety)	Wear and Tear on Streets	Customized Service	Aesthetic of Trash Cans Out Daily	Noise	Rate	Environ Sustain- ability	Limited Regulation
Limit Days of pickup	+	+/-	-	+	+	0	+	-
Remove twice a week collection requirement. Allow Hauler to seek single day exemption	+	+/-	0	+	+	+	+	-
Limit hours of pick-up	+	+/-	0	0	+	0	?	-
Require newer vehicles	0	0	0	0	+	-	+	-
Require operation at idle and smart back up tech	0	0	0	0	+	0	0	-

0 = status quo
+ = positive impact
- = negative impact



Legislative Amendments

- October 28, 2016 passed Ord 2016-12
 - Haulers may collect trash once per week
 - Haulers may only collect on two days of the week for each neighborhood
 - Vehicles must have smart back-up and operation at-idle technology
 - Vehicles must be 2010 or newer, or 2007 & Alt Fuel



Single Hauler

- Tier 2
 - Reaffirmed to go forward in March 2017 Retreat
 - Drafted RFP in May and June 2017
 - RFP went Public July 6, 2017
 - Proposal Received September 6, 2017



Single Hauler

- Proposals Evaluated by 5 member panel
 - 3 staff, 1 resident, 1 from a Town who changed
- Proposals ranked based upon RFP Criteria
 - General Information (10%)
 - Experience & Qualifications (20%)
 - Method of Approach (30%)
 - Billing, Customer Service, Public Ed (10%)
 - Cost of Service (30%)



Single Hauler

- Resulting Rank
 - Republic Services
 - Right Away Disposal
 - Waste Management
 - Curbside Recycling and Disposal
- Staff Negotiate Contract with Republic



Contract Terms

- All CNG Fleet (except small vehicle for hills)
- All new carts (96 Gallon)
- Call Center 4:00 a.m. – 7:00 p.m.
- Mobile app to enroll, pay bills, complain
- Missed carts reported by 11am, same day
- Missed carts reported after 11am, next day



Contract Terms

- Video cameras on vehicles to film pick-ups
- GPS on trucks to track time and place
- Annual Household Hazardous Waste Disposal
- Semi-annual Shredding Event
- Christmas Tree Pick-up



Contract Terms

- “Most Favored Nation” – Honor contracts of individuals and HOA’s for service up to 3 years
 - Up to July 2021;
 - Entered into before July 14, 2017;
 - HOA can remain with its contracted hauler up to July 2021 if contract in place before July 2014.



Contract Terms

- Pricing – 1x per week pick-up and recycling
 - \$17.84 July 2018-June 2019
 - \$18.46 July 2019-June 2020
 - \$19.11 July 2020-June 2021
 - \$19.78 July 2021-June 2022
 - \$20.47 July 2022-June 2023
 - \$21.19 July 2023-June 2024
 - \$21.93 July 2024-June 2025



Contract Terms

- Twice-a-week trash service = +\$10/mo
- Additional 96 gallon carts = +\$5/mo
- Walk-up service = 1x/wk +\$25, 2x/wk \$50 /mo
- Suspension of Service for 3+ months = \$5/mo
- Additional Pick up = \$10
- 1 quarter trial of 1x per week – 7/18 – 9/18



Single Hauler Problem/Solution Matrix

Solutions/ Problems	Frequency of Trucks on streets (safety)	Wear and Tear on Streets	Customized Service	Aesthetic of Trash Cans Out Daily	Noise	Rate	Environ Sustain- ability	Limited Regulation
Free Market/ Status Quo	0	0	0	0	0	0	0	0
Limit Days of pickup	+	+	-	+	+	?	+	-
Remove twice a week collection requirement. Allow Hauler to seek single day exemption	+	+	-	+	+	+	+	-
Single Hauler	+	+	-	+	+	+	+	-
Single Hauler but Multiple districts	+	+	-	+	+	+	+	-
Limit hours of pick-up	+	+/0	0	0	+	0	?	-
Required buried bins or garage pick-up	0	0	-	+	0	-	-	-
Pay-as-you- Throw	0	0	+	+	0	+	+	-

0 = status quo
 + = positive impact
 - = negative impact



Comparison to Goals

- Frequency of trips – ~70% reduction
- Wear and Tear on Streets – Rough Estimate:
– \$77,000-\$250,000, but not certain
- Customized Service – Menu of charges, no in ground
- Aesthetics and Noise – Consistent with 2016-12
- Rate – Varies. For some ↓, others ↑, others ↔, ↑ in 3yrs
- Environment – CNG vehicles



Public Feedback

- Publish Terms and Conditions on Website then:
 - Twitter
 - Facebook
 - Nextdoor.com
 - “Notify Me” and “In the News”
 - Code Red Administrative Alert



Public Feedback

- ½ Page Ad in *Independent* 1/3 and 1/10
- December 2017 Town Reporter
- Community Conversation/Public Comment 1/11
- Dedicated Email –
TrashFeedback@paradisevalleyaz.gov



Single Hauler

Purpose: Review proposed contract for single hauler services. Receive and answer clarifying questions. Mayor and Council to provide guidance to staff on process for receiving public input.



Single Hauler

Questions?



