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**RESOLUTION NUMBER 2016-22**

**A RESOLUTION OF THE TOWN OF PARADISE VALLEY, ARIZONA, PROVIDING FOR THE TERMINATION OF THE TOWN OF PARADISE VALLEY ALARM MONITORING SERVICE AND FOR THE IMPLEMENTATION OF A MECHANISM FOR CEASING THE OFFERING OF ALARM SERVICES**

WHEREAS, the Town of Paradise Valley (“Town”) started offering residential alarm monitoring services (the “Alarm Service”) to Town residents in 1984; and

WHEREAS, the number of subscribers to the Alarm Service has expanded and contracted over the past fifteen years, going from a high point of 610 subscribers in 2008 to a low of 420 subscribers today, with annual losses of subscribers currently running at approximately 13% per year; and

WHEREAS, the Town Police Department has engaged in an extensive review of business models for alarm services and the options available for expanding or maintaining the Town’s Alarm Services, along with the current competition for alarm services and the challenges confronting the Town’s Alarm Services business model; and

WHEREAS, based on the presentation of the available options and the recommendation from the Police Department, the Council desires at this time to implement a means and a mechanism for the Town terminating the offering of Alarm Services to Town residents.

NOW, THEREFORE, BE IT RESOLVED BY THE MAYOR AND COUNCIL OF THE TOWN OF PARADISE VALLEY, ARIZONA that the Town shall:

- 1. Terminate the offering of Alarm Services to Town residents and property owners; and
- 2. Said termination to be gradual so as to allow current subscribers sufficient time to find an alternate alarm service company prior to the cut-off date for Alarm Services (said gradual termination mechanism to generally be consistent with the “Gradual Termination of Alarm Services Strategy” outlined in Exhibit “A” attached hereto).

PASSED AND ADOPTED by the Town Council this \_\_\_\_\_ day of December, 2016.

\_\_\_\_\_  
Michael Collins, Mayor

ATTEST:  
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1 Duncan Miller, Town Clerk

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4 APPROVED AS TO FORM

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Andrew M. Miller, Town Attorney

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**Exhibit A**  
**Gradual Termination of Alarm Services Strategy**

The Town Manager and Chief of Police shall advise the general public, and all current subscribers to alarm services with the Town, of the Town's date for the cessation of alarm services to Town residents and property owners. The cessation date shall be a date certain that is at least one hundred eighty (180) days from the date of the initial notice to the date of cessation of services.

Due to the need for Town residents and other property owners who are current subscribers to find an alternate provider of alarm monitoring services and to incur certain costs to make their alarm panels consistent with the requirements for alarm monitoring services, a graduated termination of service plan shall be implemented, with refunds to subscribers to be made on a graduated schedule, said graduated refunds to be as follows:

- a. 12 month refund of subscriber fees if subscriber terminates 151-180 days before cessation date;
- b. 9 month refund of subscriber fees if terminate 121-150 days before cessation date;
- c. 6 month refund of subscriber fees if terminate 61-120 days before cessation date; and
- d. No refund if termination is less than 60 days before cessation date.

The Town Manager and Chief of Police shall notify current subscribers by letter of the cessation date for alarm services and of the refund schedule process for obtaining a refund in a timely manner, as well as having re-notification procedures during the gradual termination phase, including a final notice to the then-current subscribers 45 days prior to discontinuation of service.