

## Have additional questions or concerns?

The Town of Fountain Hills Code Enforcement Department handles a wide variety of calls related to pools, spas and other water features.

If you have a concern or question relating to draining, backwashing, green or unhealthy pool, spas or other water features, please do not hesitate to use the number below.



**Code Enforcement Hotline**  
**480-816-5193**



**Fountain Hills Sanitary District**  
**(480) 837-9444**



**More Stormwater Information**  
**[www.azstorm.org](http://www.azstorm.org)**



Town of Fountain  
Hills

# What to Know: Draining Your Pool and Spa



### **Town of Fountain Hills**

16705 E. Avenue of the Fountains  
Fountain Hills, Arizona 85268

Phone: 480-816-5100  
Fax: 480-837-3145  
[www.fh.az.gov](http://www.fh.az.gov)

Town of Fountain Hills  
16705 E. Avenue of the Fountains  
Fountain Hills, AZ 85268  
480.816.5100

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## What to know before you start

So you're ready to do some work on your pool or spa. Before you start to backwash or drain them, here are some things you should know.

## Where to drain your pool and spa water

The Town of Fountain Hills requires that all



drained pool and spa water be retained on the property, or is to be discharged into your sewer clean-out except where prohibited by the Fountain Hills Sanitary District. Drainage into the streets or washes is not allowed. If periodic maintenance is being done, such as backwashing, you can backwash your pool or spa directly onto your property. The water must be retained on the property until it is absorbed into the ground.

## Why you should drain your pool or spa into the sewer clean-out

Pools and spas contain a number of pollutant chemicals and other matter not

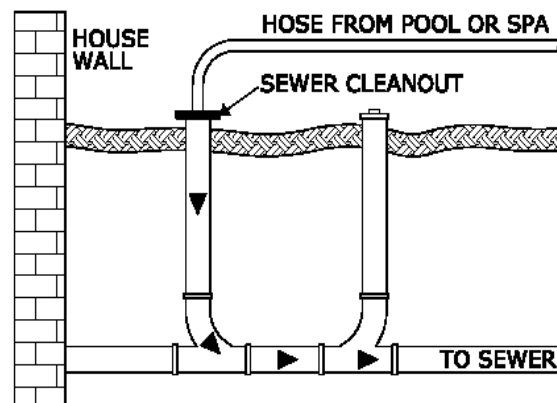
allowed in the Town's storm water system. This is in accordance with our storm water Permit requirements which is



mandated by the Environmental Protection Agency and the Arizona Department of Environmental Quality. These pollutants are things like chlorine, bromine, salts, skin, hair and other matter. Our storm water system is made up of our streets, washes and other conveyances of water.

## Locating your sewer clean-out?

The Town does not have a record of where your sewer clean-out is located. If you are unsure of where your clean-out is located, you can contact a plumber for assistance in locating it. Below is a diagram of a typical clean-out located on a residential property.



## How to properly use the sewer clean-out

- Locate the clean-out. If there are two, use the one closest to the home.
- Remove the cap and insert the drain hose a few inches into the pipe.
- Secure the drain hose inside the clean-out so it won't pop out.
- Turn on the pump used to drain your pool or spa.
- Immediately check to make sure no water is backing up into the house. Drains for showers and tubs are the first places to check.
- If the water backs up, turn off the pump immediately. You may have a blockage, or the flow rate is too high.
- Before going any further contact a plumber to ensure there is no clog in the drain.

## Caution

Using a sewer clean-out located in the wall is risky, and the potential for water backing up into the home is greater.

Also note that it is unlawful to have a permanent connection from your pool or spa to your sewer clean-out.