

# Town of Paradise Valley

**Community Services  
Funding Program  
May 9, 2024**



# Key Questions

1. Is there support for the programs identified by staff to receive FY 24 Community Services Funding and at the recommended amounts?
2. Is there support for providing financial assistance in FY 25 for enhanced shelter services and at the recommended amount?



# FY 24 Community Services Funding Program

## Timeline - Historical

- Town has been supporting community service agencies since 1985
- ~40 different agencies have received funding over the years
- May 2014 - Res. 1304 approved Community Services Funding Policy
  - Applications - FY15 - FY20
  - Needs Assessment - FY21 - FY 24

## Timeline - FY24 & FY25

- March 14 Council Study Session
  - Direction to conduct needs assessment
- April 8 TM Advisory Group
- April 26 TM Advisory Group
- May 9 Council Study Session
  - Advisory group recommendation
- May 23 Council Action
  - Award FY24 funding (\$65K)
  - Award FY25 homelessness initiatives (\$200,000)

# FY 24 Community Services Funding Program

## Criteria and Process

- Needs assessment
  - Essential services / underserved populations
  - Not a service provided by the Town
  - Preference to programs directly benefitting residents
- Investigate agencies or programs addressing those needs
- Recommendation by Advisory group made up of Town Manager, Town Clerk, C.R. Officer, and Code Enforcement Officer

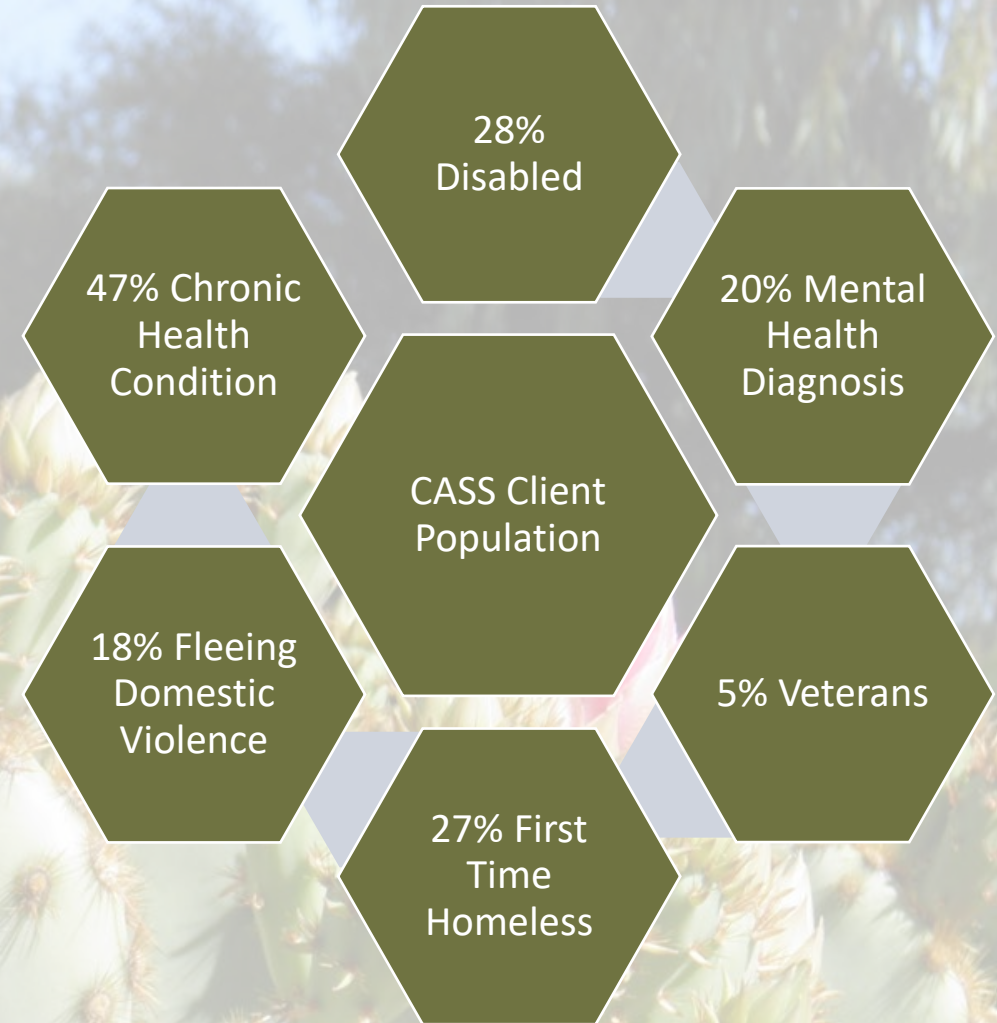
## Initiatives Recommended

1. Central Arizona Shelter Services
  - Emergency Shelter Services
2. Duet: Partners in Health and Aging
  - Promoting Independence through In-Home Services.

# Regional Homeless Initiatives

## Central Arizona Shelter Services (CASS)

- Largest and longest serving homeless shelter in AZ
- Mission is to prevent & end homelessness
- 5 Locations serving adults, families, seniors, & at-risk clients
- Shelters operate at full capacity 24/7/365
- Case management to assist with employment, benefits, medical care, mental health treatment, dental care, housing and more



# Regional Homeless Initiatives Central Arizona Shelter Services (CASS)

Since 2017, homelessness has increased  
72% in MAG Region

253,302 bed nights  
provided

Senior Haven w/  
170 beds to serve  
needs of seniors

2,649 utilized case  
management  
support

# Support Services for Older Residents

## Duet: Partners in Health and Aging

- Their mission is to promote health and well-being for homebound adults and family caregivers
- PV residents are currently enrolled in their program
  - Promoting Independence through in-home services



### Grocery Shopping

Set up a regular schedule with a matched volunteer to either take you to the grocery store, or get your groceries for you.



### Rides to Doctor's Appointments

With 4 business days advanced notification, a volunteer (if available) will drive you to and from a medical or social service appointment.



### Friendly Visiting and Friendly Phoning

Enjoy weekly visits and/or phone calls with your matched volunteer to stay connected.



### Paperwork Assistance

A volunteer will help you from once or twice a month to sort and/or read mail, handle correspondence, and pay bills.



### Minor Handyperson Services

A qualified and trustworthy volunteer is available for minor home and safety repairs. Examples include changing of air filters, light bulbs, smoke detector batteries, and fixing leaky faucets.



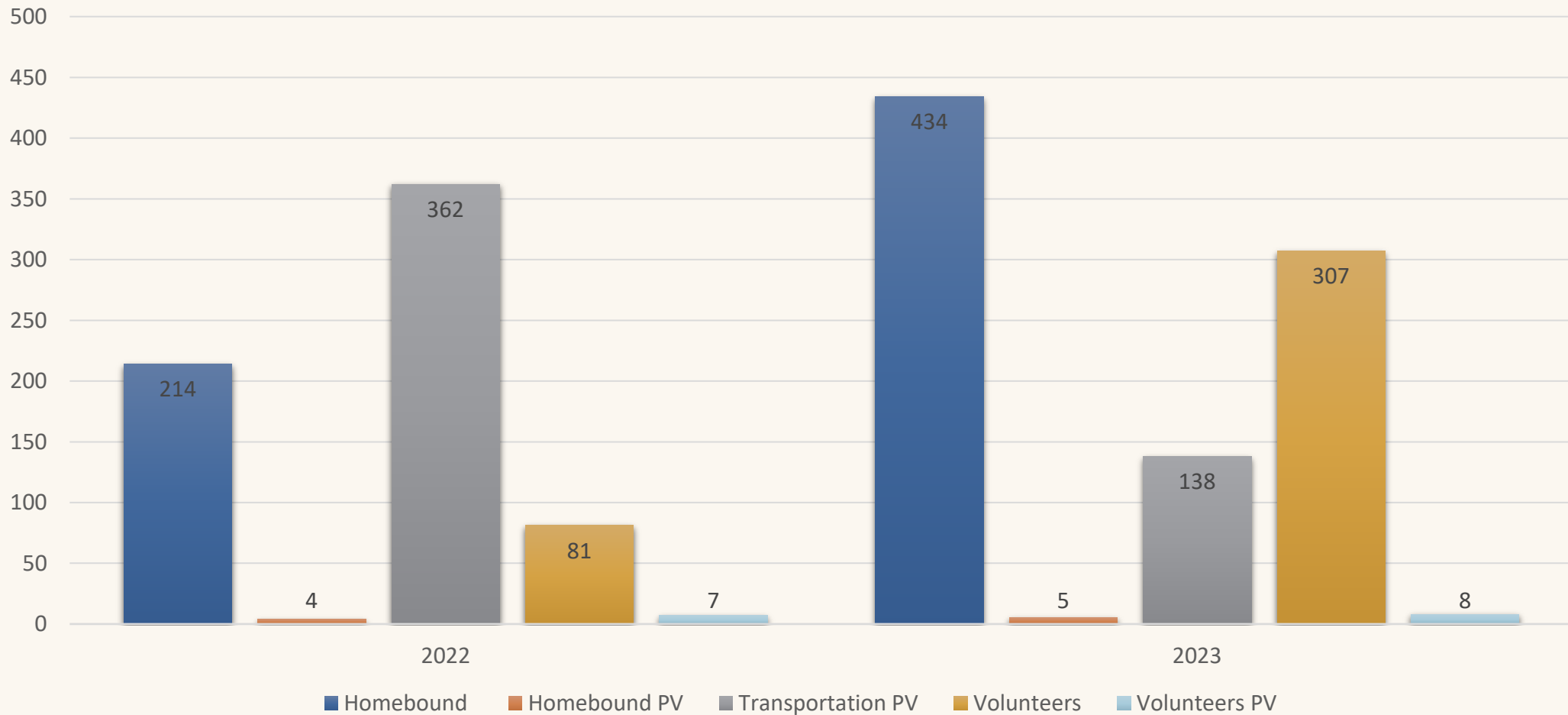
### Tech Assistance

Stay digitally connected and get help with your smart phone, tablet or computer. From email to Apps a volunteer can assist you with your technology needs.

# Support Services for Older Residents

## Duet: Partners in Health and Aging

### In-Home Services



# Support Services for Older Residents

## Duet: Partners in Health and Aging

### Transportation Services

Non-emergency medical appointments, grocery shopping, and friendly visiting



### Duet Survey Data 2023

- 60% would have gone to assisted living or skilled nursing
- 99% agreed services help to combat isolation and loneliness

# FY 24 Homelessness Services Report

- 2022 MAG Pathways Home Action Plan \$25,000
- May 2023 Council awarded \$200,000 to MAG for FY24
- MAG issued RFP for homelessness services
- Town staff participated in RFP process
- MAG awarded contract to City of Phoenix Rio Fresco Healing Center operated by Community Bridges, Inc providing 117 rooms and comprehensive wraparound services
  - Contract allowed direct referrals from PVPD



# FY 25 Homelessness Services

## **Recommendation**

- MAG has the expertise and resources to direct Town funding to homelessness programs and services where they will have the greatest impact.
- Preference given to agencies and programs:
  - In Phoenix/Scottsdale/Paradise Valley area
  - That include 'wrap around' services for social, mental and socioeconomic services to help enable individuals from becoming permanently homeless and transition individuals into permanent housing and employment
  - That allow for direct referrals from PVPD

# Next Steps

## Recommendations

- FY 24 Funding Recommendation
  - CASS: \$55,000
  - Duet: \$10,000
- FY 25 Homelessness Recommendation
  - MAG \$200,000

## Timeline

- March 14 Council Study Session
  - Direction to conduct needs assessment
- April 8 TM Advisory Group
- April 26 TM Advisory Group
- May 9 Council Study Session
  - Advisory group recommendation
- May 23 Council Action to award funding



# Questions?